

Fact Sheet

Norway Savings Bank is a leading mutual banking and financial services company headquartered in Norway, Maine. The bank was founded in 1866 with a commitment to personal values, community values and financial values that have never faltered. The mission of Norway Savings Bank is to sustain strong financial performance so we can provide a thriving workplace for our employees, help our customers achieve their financial goals, support local charitable nonprofit organizations, and contribute to economic development that makes our communities a great place to live. Norway Savings Bank is an outstanding community bank, known for its financial strength, exceptional customer service and contribution to its communities. We are a great place to do business, an employer of choice and a nationally recognized Gold-Level Well Workplace, committed to the health and development of expert financial professionals.

As of December 31, 2023, Norway Savings Bank had \$1.865 billion in total assets. Norway Savings Bank has 24 branch locations and operates divisions in asset management, personal banking and business banking. Norway Savings received the Best Place for Working Parents designation in 2022 and 2023, and was recognized with the "Best Wellness Employer – Gold Certification" for the fifth year in a row by Wellness Workdays. BauerFinancial has designated Norway Savings Bank the "Best of Bauer" for earning and maintaining its highest 5-star rating for 34 continuous years.. For more information, visit www.norwaysavings.bank.

Norway Savings Asset Management Group

Established in 2003, the Norway Savings Bank Asset Management Group offers local, experienced investment management, estate planning and trust services that are customized to the needs and values of their clients. The group is led by Senior Vice President, Jennifer Cook. For more information, visit https://www.norwaysavings.bank/investment-trust-services/

Business Banking

Norway Savings Bank offers a full spectrum of business banking services including checking, savings, loans, lines of credit, cash management, online banking services and remote deposit capture services with *in*Business Remote Deposit. The team of commercial lenders is led by Senior Vice President, Rick Flagg. For more information, visit

https://www.norwaysavings.bank/business-banking/

Personal Banking

Norway Savings Bank provides a complete range of personal banking services including checking, savings, CDs, Internet and Mobile Banking and a broad selection of personal loans, including auto, construction, home mortgages, home equity lines and loans. Mortgage applications are accepted on our website through our Online Mortgage Center and deposit accounts can be opened online through our website. This division of Norway Savings Bank is led by Executive Vice, President Darci Hamm. For more information, visit

https://www.norwaysavings.bank/personal-banking/

Milestones

- 1866 Norway Savings Bank founded and main branch office opens on Main Street in Norway.
- **1969** Bridgton branch opens.
- **1975** Fryeburg branch opens.
- **1981** Naples branch opens.
- 1984 South Paris branch opens.
- 1988 Windham branch opens.
- **1996** Bethel branch opens.
- 1999 Formed Maine Cash Access with Coastal Bank.

2000 – Southern Maine Economic Development honors Norway Savings for outstanding contribution to economic development in Southern Maine.

2001 – Bob Harmon named President & CEO.

2001 – Norway merged with Coastal Bank; adding branches in Brunswick, Freeport, Falmouth, Portland & Saco.

2002 – South Portland branch opens.

2003 – Scarborough branch opens.

- 2005 Gorham branch opens.
- 2007 Standish branch opens.
- 2008 NSB opens its Operations Center on Main Street in Norway.

2008 – NSB selected as the #1 large company to work for at the 2008 Best Places to Work in Maine awards ceremony.

2008 – Bank receives Maine Investor Award from the Maine State Chamber of Commerce.

2009 – Yarmouth branch opens.

2009 – NSB earns 5-star rating by Bauer Financial for 77th consecutive quarter.

2009 – Bank awarded 1st Place Brand Campaign (\$500m - \$1B assets) and Financial Marketing Excellence Award at ABA Financial Marketing Awards Ceremony.

- 2010 Saco branch opens and is NSB's first LEED certified building.
- 2011 Patricia Weigel named President; Robert Harmon named Chairman & CEO.
- 2011 Customer Care Center opens in Norway.

2011 – Falmouth branch relocates to a new free-standing branch.

2011 – Norway earns the Gold-Level Well Workplace Award from the Wellness Council of America, which distinguishes NSB as one of the healthiest companies in America.

2012 – Website updated: Action-based eBranch opens, <u>www.norwaysavingsbank.com</u>, offering online account opening and Mobile Banking Solutions.

2012 – Kennebunk branch opens.

2013 – Auburn branch opens.

2013 – Norway Savings receives Governor's Award for Business Excellence by Gov. Paul LePage, which recognizes the bank for their commitment to their communities and contribution to Maine's economy.

2013 – Norway Savings is recognized as one of the Best Banks to Work For by American Banker and Best Companies Group. The award distinguishes Norway as one of the best banks to work for in the country.

2013 – Norway Savings earns the Gold-Level Well Workplace Award from the Wellness Council of America for a second time.

2014 – Patricia Weigel named President & CEO upon Mr. Harmon's retirement.

2014 – Forest Avenue, Portland branch opens.

2014 – Gray branch opens.

2016 – Norway Savings Bank celebrated 150 years of service.

2017 – Redesigned website to enhance online security – <u>www.norwaysavings.bank.</u>

2017 – Norway Savings Bank awarded Gold Level for the Work Healthy! Program through Healthy Oxford Hills Coalition and Healthy Androscoggin.

2017 – Norway Savings Bank receives "Outstanding" rating from the Federal Deposit Insurance Corporation (FDIC) on Community Reinvestment Act (CRA) Exam.

2018 – Patricia Weigel elected to the American Bankers Association board of directors.

2019 – New England Employee Benefits Council "Best Practices" winner

2020 – Norway Savings Bank receives second "Outstanding" rating in a row from the Federal Deposit Insurance Corporation (FDIC) on Community Reinvestment Act (CRA) Exam.

2020 – Daniel Walsh named President

2020 - Patricia Weigel named Chairwoman of the Board

2022 – Daniel Walsh named CEO upon Ms. Weigel's retirement